

Business Name: BeeHive Homes of Collierville

Address: 1368 Wolf River Blvd, Collierville, TN 38017

Phone: (901) 286-3455

BeeHive Homes of Collierville

At BeeHive Homes of Collierville, Tennessee, we offer the finest assisted living and memory care experience available in a cozy, comfortable homelike 21 bedroom setting. Each of our residents has their own spacious room with an ADA approved bathroom and shower. We prepare and serve delicious home-cooked meals three times a day every day. We maintain a small, friendly elderly care community. We provide regular activities that our residents find fun and contribute to their health and well-being. Our staff is attentive and caring and provides assistance with daily activities to our senior living residents in a loving and respectful manner. We invite you to tour and experience our assisted living home and feel the difference.

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1368 Wolf River Blvd, Collierville, TN 38017

Business Hours

- Monday thru Sunday: Open 24 hours

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Families who go looking for memory care are normally doing it under pressure. A parent is wandering in the evening, a partner with dementia is becoming hazardous in your home, or everyone is stressing out even with aid. Because minute, 5 intense gold stars and a handful of glowing remarks feel like a lifeline. They can be, but only if you know how to check out them.

Most online ratings were built for restaurants and plumbings. Senior care is different. A fantastic meal is the very same for practically everyone, but great dementia care depends on the individual, the stage of disease, the household's expectations, and how well the neighborhood communicates. Evaluations are still useful. I've toured, put, and followed up with families at dozens of memory care communities, and well-read reviews frequently point you towards the right questions. Improperly check out, they send you on a wild goose chase or make you ignore a setting that might fit beautifully.

What online ratings really determine, and what they miss

Star ratings tend to compress a thousand information into a single digit. For memory care, that digit tends to prefer:

- First impressions at move-in: friendliness at the front desk, tidiness, the lobby's scent, how quickly someone returns a call.
- Dining: whether lunch looked tasty when a family visited midday.

- Early interaction: if the sales director followed up or went silent.

That single digit generally misses or underestimates:

Care consistency over time. Dementia care lives or dies on the routines in the wings, not the lobby. A community can ace a tour and still rotate 3 firm caretakers in a week during the night, which households just find later.

Staff training and turnover. The best programs go back to principles: rerouting without conflict, validating sensations, cueing with touch and eye contact, avoiding distress before it intensifies. That is difficult to see on a 30-minute tour and hardly ever appears in a fast rating.

State survey outcomes. Assisted living and memory care licensing occurs at the state level. Many states post examination reports, complaint histories, and plans of correction. These hardly ever appear on customer review websites, however they are typically more reliable than anecdotes.

Fit. One household's deal breaker is another family's shrug. If your mom needs hands-on aid to eat, a place with calm, slow meals and staff who sit at eye level may be best, even if the calendar looks sparse. If your spouse prospers on motion, a memory care unit with a safe garden and frequent walks may beat a deluxe dining room.

The significant sources, and how to utilize each with a clear head

Google and Yelp dominate casual searches. You will see a mix of household voices and some dissatisfied one-offs from visitors or previous workers. Check out the text, not just the stars. You're trying to find specifics: names of caregivers, constant praise for how the group manages sundowning, whether housekeeping follows through. Likewise examine dates. A flood of current reviews after a management change can show genuine improvement, or it can be a push from the new group to obtain feedback. Cross-check the tone versus older remarks to see if the pattern is shifting.

Caring.com, SeniorAdvisor, and A Location for Mom host numerous long reviews from households who visited several neighborhoods. These tend to be more narrative, with beneficial information about costs, deposit policies, or how move-in assessments were handled. Some are composed close to the tour date rather than months into living there. Weight move-in praise lightly, and search for updates if the platform permits edits.

Medicare's Care Compare site is strong for proficient nursing centers. Many memory care units, nevertheless, operate under assisted living licenses and will disappoint on federal tools. That does not make them inferior. It implies you must search your state's licensing database. For instance, you can generally search for assisted living study histories, citation types, and whether shortages were fixed on time. The language is technical, however repeating patterns are apparent: duplicated medication mistakes, poor infection control, lack of personnel training.

Social media groups can be candid but variable. A regional caregivers group frequently includes first-person accounts, both grateful and furious. Deal with these as conversation beginners. If 3 unrelated families discuss rough night staffing on weekends at the same building, ask about staffing grids by shift. If someone applauds the exact same activity director for several years, that stability matters.

Patterns matter more than one-offs

When I read evaluations, I try to find clusters. One account of a missed out on shower might be a misunderstanding. 5 accounts throughout six months that describe homeowners sitting idle by the nurses' station points to a cultural problem.

A couple of patterns should have extra attention:

Recency. Memory care teams turn over, and a brand-new executive director can reset standards rapidly. Offer more weight to how a neighborhood has actually performed in the last 12 to 18 months. If last year's negatives pave the way to this year's specifics about much better communication or a new nurse, that is meaningful.

Management responses. Neighborhoods that reply to reviews with names, timelines, and an invitation to go over tend to be more responsible than those that copy and paste a script. Look for signs they fixed something described in an evaluation, not just that they thanked the reviewer.

The middle stars. Twos and threes typically consist of the detail you require. Fives can gush and ones can vent. Threes check out like someone attempting to be fair. If those moderate evaluations share the very same friction point, pay attention.

Specific clinical topics. For dementia care, referrals to behavior assistance, redirection, fall prevention, and nocturnal roaming are main. If evaluations point out duplicated elopements without a strategy, that is a severe red flag. If somebody explains how staff defused aggression by using a folded towel to "help with laundry," that signals great training.

A one star that I take seriously, and one I do not

Years ago a son posted a furious review since his mother fell two days after move-in. He offered the location one star and blamed the building. I pulled the charting: 2 staff had actually walked with her to the bathroom, she got up alone from a chair by the window when they stepped away. The fall danger strategy remained in place and updated. I did not weigh that review heavily.

In another case, a child composed a peaceful 2 star and said the personnel called her 4 times in a week to come in due to the fact that her father was pacing and distressed at sunset. She described showing up to discover him in a loud common area, fluorescent lights on high, tv blaring. She requested dimmer lighting and a hand massage before supper, which settled him in the house. The community thanked her openly, and 2 months later on another person composed that the system had actually lowered lights before dinner and began a "peaceful cart" with lotion and soft music. That earlier 2 star held weight because it indicated the culture and the group's capability to learn.

What 5 star can hide

A row of five stars frequently originates from move-ins who felt heard and families who valued the sales group's heat. That matters during a crisis. But the genuine test of memory care shows up on day 90, not day 3. Will the community still call you with little updates, or just when something fails? Do activities adjust as the illness advances, or does the calendar stay decorative?

Dig for specifics in five star remarks. The very best ones mention things like:

- "They brought my husband into the cooking area to help toss salad considering that he used to prepare. He ate twice as much later."
- "Night staff called to state Mom was up early and they strolled with her. They asked if a 6 a.m. Shower fits her old routine."
- "The nurse observed Dad squinting, suggested an eye check, and it turned out his glasses prescription was off."

Five stars that just say "stunning building" without scientific information inform you more about the lobby than the care.

Memory care has its own yardsticks

Dementia care is not assisted coping with more locks. Communities that do it well construct the day around preserved capabilities and decrease friction points. When you check out evaluations, equate them into these yardsticks:

Behavior assistance and environment. Look for points out of calm spaces, outside access, and structured shifts. Evening routines matter. A reviewer who keeps in mind a dimmer dining-room, familiar music, and aroma hints before supper is telling you the group comprehends sundowning.

Care plan follow-through. Does anybody mention recurring check-ins, like weekly notes from the nurse or a monthly family huddle about development? Communities that live their care strategies will show up in evaluations as "they knew how Mom liked her coffee by the second week" or "they included afternoon walking after we pointed out Dad paced in the house."



Staff continuity. Names matter. If evaluations throughout a year keep praising the same caregivers, the team is steady. The opposite, a stream of thanks to company staff you do not recognize by the next month, signals churn.

Training. Look for words like validation, reroute, cueing, Montessori or habilitation methods, not just "activities." Someone who states "they never argued with Mom about the date, they asked about her high school" shows personnel are trained beyond task completion.

Respite care evaluations read differently

Respite care is short-term, typically one to 4 weeks, and households utilize it to attempt a community or get a break. Reviews about respite care bring their own predisposition. Short stays can be smooth because novelty assists, or rough since regimens have actually not supported. Read for:

Speed of evaluation. Did personnel ask detailed questions before the respite stay about regimens, activates, and medications, or did they wing it?

Integration. Did the respite visitor sign up with little group activities, not simply sit by the nurses' station? Evaluations that applaud how a short-stay guest was invited by name and coupled with a "friend" deserve more than ones that mention a great room.

Follow through. Respite is a trial balloon for long-term placement. If families state they got a thoughtful summary of what worked and what did not, that is a strong sign the team pays attention.

Cross monitoring stars with facts you can verify

Even the best evaluations are still anecdotes. You can anchor them in data without becoming a bureaucrat.

Ask for staffing by shift in the memory care system. The ideal number is the one that satisfies your loved one's needs, not a magic ratio. As a referral point, you will typically hear ranges like 1 caretaker to 6 to 8 homeowners

throughout the day and 1 to 10 to 12 over night, plus a nurse who covers the structure or cluster. The mix matters more than the raw number. A team with 2 skilled aides who know the residents can outperform a bigger group that changes every weekend.

Check state evaluation reports. Read past the legalese and scan for repeat themes. If the very same citation appears throughout 2 or 3 cycles, ask why. If whatever was fixed on time and remained corrected, the system is working.

Look at management tenure. A memory care director who has actually stayed 3 years through a pandemic and hiring swings is a stabilizer. Turnover on top ripples through whatever else. You will see it indirectly in evaluation remarks about "brand-new faces all the time" or "the exact same supervisor looked at Dad every week."

Consider tenancy. An unit that is perpetually half full may be having a hard time or it may be attempting to lower density throughout a staffing rebuild. If evaluations applaud attention even at low occupancy, that can be great. If evaluations say activities were canceled frequently, low census may be starving the program.

Seeing the structure tells you if the evaluations have roots

After you absorb reviews, set foot in the place and see if the words match truth. I have actually walked into memory care systems with five tidy stars and immediately smelled stagnant urine in the hallway. I have also check out a one star about "absolutely nothing to do" then showed up to find a staff member kneeling eye level, playing a simple card sorting game with 2 residents who were smiling and talking about old addresses.

Watch and listen for:

Ambience. Memory care must feel calm however not hushed. Lighting should be soft, not dim. Take a look at homeowners' faces. Are they engaged or blank?

Transitions. Visit around shift change and late afternoon. That is when units wear their real colors. If you see confusion at 3 p.m. And "lost" citizens lining the hall, ask how the group manages it.

Staffing behavior. Are assistants crouching to speak at eye level? Do they introduce themselves with a smile and touch the resident's hand before moving them? Are names utilized, or is it "honey" and "sweetheart" at every turn?

Dining. Little information count. Warm plates, adaptive utensils readily available without you having to ask, food cut into manageable bites, personnel who sit with homeowners instead of hover.

Care strategies in action. Ask a casual question like, "How does Mr. Lopez like his morning?" and see whether the staffer uses something specific instead of a blank stare.

How to talk with families and personnel without putting them on the spot

The best question opens doors. I approach families in common areas with regard for their personal privacy. If you pick up openness, try: "We are considering moving my mom here. How has the communication been?" People will either wave you off nicely or inform you what you require to understand in two sentences. If they state, "They call me before I need to call them," that is gold. If they groan and say, "I leave messages," take note.



With staff, avoid yes or no questions. Attempt: "What part of the day here is the trickiest? How do you all manage it?" The way somebody responds - the language they utilize, whether they describe a group approach - informs you more than a polished sales pitch.

Weighing costs and contracts when examines noise great

A 5 star neighborhood that is a bad monetary fit will not feel like a five star after the 2nd rate walking. When reviewers grumble about "nickel and diming," it deserves a conversation. Memory care pricing usually mixes a base rate with a care level charge connected to an assessment. Ask how often the assessment is duplicated, whether the care level can alter mid-month, and what activates the modification. Individuals with dementia frequently require more hands-on aid over time. [assisted living](#) A transparent community will detail common increases and offer a range, not a shrug.

Respite care can be a cost-effective trial. Look for remarks about deposits being fairly handled and clear discharge timing. If a respite visitor transitions to a long-term space, ask if the neighborhood credits part of the respite fee toward the move-in.

A simple, focused list that keeps you honest

- Read the last 12 to 18 months of reviews, not just the leading few, and note recurring themes.
- Cross check themes with state inspection reports and ask direct questions about any repeats.
- Visit at a tricky time - late afternoon or shift modification - and view how personnel engage in genuine time.
- Ask for staffing by shift in memory care and how they cover call-outs or weekends.
- Call 2 family recommendations offered by the neighborhood and inquire about communication, not simply cleanliness.

A tale of 2 neighborhoods with similar stars

Two years ago I assisted a household pick in between 2 memory care systems, each averaging 4.3 stars.

Community A had beautiful finishes, a vibrant calendar, and numerous 5 star keeps in mind about vacation parties. Three current 2s discussed canceled activities and unknown weekend personnel. State reports showed 2 citations in the last cycle for medication documents, remedied within a month. On our 4 p.m. Visit, the unit was loud, the TV was on in 3 spaces, and locals drifted.

Community B looked plainer and had a couple of raw 3 star examines grumbling about the food being "boring." The exact same evaluations, though, applauded the activity director by name and mentioned that she walked a resident daily to the garden. State reports showed no repeat citations. At 4:30 p.m., the lights dimmed, calm music showed up, and I saw a caretaker use a warm washcloth and lotion to a restless guy. He unwinded, then joined dinner. A household at the door stated, "They call us about little things before they become huge ones."

The household selected B. A year later, their upgrade was easy: fewer ER visits, better sleep, and the exact same personnel welcoming Dad every morning.

When a bad evaluation is actually a mismatch of expectations

Not every negative remark is about bad care. I have seen families furious due to the fact that the staff reoriented a resident gently rather than disputing the date with him. That is excellent dementia care: do not argue with fixed false concepts. I have actually seen complaints about locked doors in a memory care unit as if that were a surprise. A safe periphery becomes part of security for individuals who roam. Check out with compassion, however equate the critique through the lens of dementia best practices. If a review condemns a practice that prevents distress, weight it lightly.

How to utilize evaluations to prepare a better visit

If a review discusses noisy nights, show up then. If numerous customers celebrate a specific staff member, try to meet them. If you check out that call lights take too long, watch the panel and time a few reactions. If somebody applauds music therapy, ask to see the schedule, then listen to how a staffer explains its purpose.

One more move that assists: bring a one-page profile of your loved one to your very first discussion. Reviews frequently speak in generalities. A profile makes the conversation go particular rapidly. Include foods they like, regimens that relax them, what triggers agitation, and a couple of life history realities that staff can use for connection. Neighborhoods that lean forward when they see that profile are more likely to provide customized dementia care.



Writing your own review so it assists the next family

You will help others if you keep it specific. Mention dates or timeframes, personnel names if suitable, and what changed with time. If you are praising, discuss the behavior: "They did X, and the outcome was Y." If you are criticizing, describe what you saw, who you informed, and whether anything improved. Star ratings are great, but the story in your words is what the next family will lean on at 2 a.m.

A short, balanced evaluation might check out: "My mother lived here 14 months in memory care. Personnel turnover was greater last winter season, and activities were thin on 2 weekends. The executive director worked with two new aides in March, and since then call lights have actually been quicker and nights calmer. Nurse Jasmine calls every Friday with a quick update. Mom eats better when they seat her by the window. Not fancy, however constant. 4 stars."

Final ideas to consistent your hand

Reviews and scores for memory care, respite care, dementia care, and broader senior care work if you read them like a clinician and a child simultaneously. Try to find patterns, privilege recency, and test what you check out against what you see. Let online voices guide your concerns, not make your choice for you. The best memory care communities hardly ever have perfect scores. They have groups who check out feedback, adjust their regimens, and learn each resident's story up until the structure begins to feel like a location where a person with dementia can live, not just be housed. That is the care worth finding.

BeeHive Homes of Collierville provides assisted living care

BeeHive Homes of Collierville provides memory care services

BeeHive Homes of Collierville provides respite care services

BeeHive Homes of Collierville supports assistance with bathing and grooming

BeeHive Homes of Collierville offers private bedrooms with private bathrooms

BeeHive Homes of Collierville provides medication monitoring and documentation

BeeHive Homes of Collierville serves dietitian-approved meals

BeeHive Homes of Collierville provides housekeeping services

BeeHive Homes of Collierville provides laundry services

BeeHive Homes of Collierville offers community dining and social engagement activities

BeeHive Homes of Collierville features life enrichment activities

BeeHive Homes of Collierville supports personal care assistance during meals and daily routines

BeeHive Homes of Collierville promotes frequent physical and mental exercise opportunities

BeeHive Homes of Collierville provides a home-like residential environment

BeeHive Homes of Collierville creates customized care plans as residents' needs change

BeeHive Homes of Collierville assesses individual resident care needs

BeeHive Homes of Collierville accepts private pay and long-term care insurance

BeeHive Homes of Collierville assists qualified veterans with Aid and Attendance benefits

BeeHive Homes of Collierville encourages meaningful resident-to-staff relationships

BeeHive Homes of Collierville delivers compassionate, attentive senior care focused on dignity and comfort

BeeHive Homes of Collierville has a phone number of (901) 286-3455

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BeeHive Homes of Collierville has a website <https://beehivehomes.com/locations/collierville/>

BeeHive Homes of Collierville has Google Maps listing <https://maps.app.goo.gl/F1PuQmWyGT6PTGmY6>

BeeHive Homes of Collierville has Facebook page <https://www.facebook.com/BeeHiveCollierville>

BeeHive Homes of Collierville has Instagram page <https://www.instagram.com/beehivecollierville/>

BeeHive Homes of Collierville won Top Assisted Living Homes 2025

BeeHive Homes of Collierville earned Best Customer Service Award 2024

BeeHive Homes of Collierville placed 1st for New Mexico Senior Living Communities 2025

People Also Ask about BeeHive Homes of Collierville

What is BeeHive Homes of Collierville Living monthly room rate?

The rate depends on the level of care that is needed. We do an initial evaluation for each potential resident to determine the level of care needed. The monthly rate is based on this evaluation. There are no hidden costs or fees

Can residents stay in BeeHive Homes of Collierville until the end of their life?

Usually yes. There are exceptions, such as when there are safety issues with the resident, or they need 24 hour skilled nursing services

Do we have a nurse on staff?

Yes, we have a part-time nurse with an on-call nurse if needed for after hours. We also have a Med Tech on staff that can administer medications

What are BeeHive Homes of Collierville's visiting hours?

Visiting hours are adjusted to accommodate the families and the resident's needs... just not too early or too late

Do we have couple's rooms available?

Yes, each home has rooms designed to accommodate couples. Please ask about the availability of these rooms

Where is BeeHive Homes of Collierville located?

BeeHive Homes of Collierville is conveniently located at 1368 Wolf River Blvd, Collierville, TN 38017. You can easily find directions on [Google Maps](#) or call at (901) 286-3455 Monday through Sunday Open 24 hours

How can I contact BeeHive Homes of Collierville?

You can contact BeeHive Homes of Collierville by phone at: [\(901\) 286-3455](tel:9012863455), visit their website at <https://beehivehomes.com/locations/collierville/> or connect on social media via [Facebook](#) or [Instagram](#)

You might take a short drive to the [Morton Museum of Collierville History](#). The Morton Museum of Collierville History offers engaging exhibits that encourage reminiscence and enrichment for those receiving Assisted Living, Memory Care, Senior Care, Elderly Care, and Respite Care.